Harassment Procedure flowchart for University Staff

**College Procedure**
If the harassment arises solely in the college environment or is by a member of college staff, please follow the college’s procedures.

**Criminal misconduct**
If a criminal offence has been committed, the harassment Procedure may not be appropriate. These cases will include, but not be limited to, hate crime, serious assault or threat of serious assault. Staff members can seek advice from the Director of Human Resources and/or approach the Police directly. Support for staff who have experienced sexual violence or assault can be found here: edu.web.ox.ac.uk/support

**If you feel you have been harassed, speak to one of the following people:**
- Local Harassment Advisor
- Harassment line
- Trade Union representative
- Occupational Health

You can speak to the above people at any time during this process.

**Complaint against a student**

**Initial action**
Seek advice from your Head of Department or Line Manager.

**Statute XI**
Staff complaints of Harassment against a student will normally be dealt with through Statute XI.

**Complaint against a member of University Staff**

**Initial action**
If it is safe to do so and you feel able, write to or tell the person that you are unhappy with their behaviour. You can talk through what you might write / say with one of the above contacts.

**Informal resolution**
Approach your supervisor, Departmental Administrator or Head of Department and ask for help in seeking an informal resolution.

**Mediation or conciliation**
An experienced mediator or conciliator will work with both parties to seek a resolution and this may be attempted at any time before or after a formal investigation. Agreed outcomes will be recorded in writing.

**Formal complaint**
Submit a written complaint to your Head of Department / Head of Division, copied to the Director of Human Resources.

**Key**
- These contacts may be obliged to investigate and may need to share information on a need to know basis and they will, other than in exceptional circumstances, follow the guiding principle of asking for your permission to liaise with others. You will be kept informed at every stage.
- Your conversation with these contacts will be confidential, unless they fear for your or others’ safety.
- The support services and welfare contacts are also available to the alleged Harasser.

**This flowchart is a guide; please ensure you read the Policy and Procedure in full**
edu.web.ox.ac.uk/university-policy-on-harassment